# COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS

AGENDA ITEM TRANSMITTAL					
(1) DEPARTMENT	(2) MEETING DATE	(3) CONTACT/PHONE	CONTACT/PHONE		
Administrative Office	10/7/2014	` '	Buckshi, County Administrative Officer/ 781-5011		
the following four new departm positions for each new departm	of ordinances to amend the County Code (Title ents: General Services, Information Technology ent; and request to adopt resolutions to establis Position Allocation Lists to reflect the addition o	, Parks and Recreation, and Airpo h the new classifications and set	orts and creating department head		
Amend Chaposition of     Add Chapte position of     Add Chapte position of     Add Chapte position of     Add Chapte Director of     Amend Cha Director of created, ar     Amend Title     Amend Title     Amend Title     Adopt a resolution to Position Allocation Liberosition Allocation Libe	red: reading of the follow ing ordinances: apter 2.11 Sections .010030 of the County Co Director of General Services; er 2.09 Sections .010030 to the County Code Director of Information Technology; er 2.15 Sections .010030 to the County Code Director of Parks and Recreation; er 2.17 Sections .010030 to the County Code Airports; apter 2.40 Section .060 of the County Code to r General Services, Director of Information Tech d clean up other outdated language; e 11- Parks and Recreation, of the County Code 24- Airport Rules and Regulations, of the Cou o 1) establish the new classification and set est for Fund Center 113- General Services by	elated to the creation of the Informelated to the creation of the Parks elated to the creation of the Airpondeflect that the General Services Anology, Director of Parks and Recretor to reflect the new position of Director of the Salary range for the Director deleting 1.0 FTE General Services alary range for the Director of Information of the Salary range for the Director of Informatical Services alary range for the Director of Informatical Services alary range for the Director of OFTE Director of Parks and Recretor Salary range for the Director of the Salary r	mation Technology Department, and the stand Recreation Department, and the position of gency Director is eliminated and the reation and Director of Airports are sector of Parks and Recreation; on of Director of Airports.  of General Services; and 2) amend the es Agency Director and adding 1.0 FTE formation Technology; and 2) amend the formation Technology; Parks and Recreation; and 2) amend the reation;		
(6) FUNDING SOURCE(S) FY 2014-15 Adopted Budge	(7) CURRENT YEAR FINANCIAL IMPACT t \$453,600 initially and eventual decrease of \$282,380 □	(8) ANNUAL FINANCIAL IMPACT Roughlycost neutral	(9) BUDGETED? Yes		
(10) AGENDA PLACEME { } Consent { } Prese	NT ntation <b>{x}</b> Hearing (Time Est. <u>15</u>	min) { } Board Business (T	īme Est)		
(11) EXECUTED DOCUMENTS { } Contracts {x} Ordinances { } N/A					
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR)		` '	(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A		
N/A			{ } 4/5 Vote Required {x} N/A		
(14) LOCATION MAP (15) BUSINESS IMPACT STATEMENT?		T? (16) AGENDA ITE	(16) AGENDA ITEM HISTORY		
N/A	N/A	{ } N/A Date: 9/	{ } N/A Date: 9/23/2014		
(17) ADMINISTRATIVE This item was prepared by the					

(18) SUPERVISOR DISTRICT(S)

All Districts

# County of San Luis Obispo

TO: Board of Supervisors

FROM: Dan Buckshi, County Administrative Officer

DATE: 10/7/2014

SUBJECT: A hearing to consider approval of ordinances to amend the County Code (Titles 2, 11, and 24) by

dissolving the General Services Agency and creating the following four new departments: General Services, Information Technology, Parks and Recreation, and Airports and creating department head positions for each new department; and request to adopt resolutions to establish the new classifications and set the salary ranges for the new department head positions and amend the Position Allocation Lists

to reflect the addition of the new positions. All Districts.

#### RECOMMENDATION

It is recommended that the Board:

- 1. Adopt and waive the reading of the following ordinances:
  - Amend Chapter 2.11 Sections .010-.030 of the County Code related to the creation of the General Services Department, and the position of Director of General Services;
  - Add Chapter 2.09 Sections .010-.030 to the County Code related to the creation of the Information Technology Department, and the position of Director of Information Technology;
  - Add Chapter 2.15 Sections .010-.030 to the County Code related to the creation of the Parks and Recreation Department, and the position of Director of Parks and Recreation;
  - Add Chapter 2.17 Sections .010-.030 to the County Code related to the creation of the Airports Department, and the position of Director of Airports;
  - Amend Chapter 2.40 Section .060 of the County Code to reflect that the General Services Agency
    Director is eliminated and the Director of General Services, Director of Information Technology, Director
    of Parks and Recreation and Director of Airports are created, and clean up other outdated language;
  - Amend Title 11- Parks and Recreation, of the County Code to reflect the new position of Director of Parks and Recreation;
  - Amend Title 24- Airport Rules and Regulations, of the County Code to reflect the new position of Director of Airports.
- 2. Adopt a resolution to 1) establish the new classification and set the salary range for the Director of General Services; and 2) amend the Position Allocation List for Fund Center 113- General Services by deleting 1.0 FTE General Services Agency Director and adding 1.0 FTE Director of General Services;
- 3. Adopt a resolution to 1) establish the new classification and set the salary range for the Director of Information Technology; and 2) amend the Position Allocation List for Fund Center 114- Information Technology by adding 1.0 FTE Director of Information Technology;
- 4. Adopt a resolution to 1) establish the new classification and set the salary range for the Director of Parks and Recreation; and 2) amend the Position Allocation List for Fund Center 305- Parks by and adding 1.0 FTE Director of Parks and Recreation;
- 5. Adopt a resolution to 1) establish the new classification and set the salary range for the Director of Airports; and 2) amend the Position Allocation List for Fund Center 425- Airports by adding 1.0 FTE Director of Airports.

#### **DISCUSSION**

The General Services Agency was formed in March of 2008. Formation of the Agency involved the combination of the Information Technology Department with the General Services Department which consisted of airports, parks,



construction services, central mail, facilities maintenance, custodial services, purchasing, property management, energy management, reprographics, and fleet. The primary goals of the formation of the Agency were to consolidate the administrative and financial support systems within the two departments, reducing expenses, enhancing collaboration and communication within and between the two departments, providing internal departments with consistent, quality customer service, and unifying the position of General Services Director and Chief Information Office into one position.

Unfortunately, the goals of the formation of the Agency have not been realized as intended. In addition, there has been a long standing discussion about whether Parks and Airports should be part of a larger agency or if they should be standalone departments. The dissolution of the Agency and creation of four independent departments (General Services, Information Technology, Airports and Parks and Recreation) will allow for more direct oversight of the departments, consistent with the relationship that other operating departments have with the County Administrative Office. This reorganization will also enable departmental staff to focus more specifically on their constituents and areas of expertise and responsibility. One of the goals of the dissolution of the Agency is to improve services in several key areas, including the management of the County's capital projects program.

The dissolution of the General Services Agency and creation of four new departments will occur in phases. The first phase includes amendments to the County Code to legally dissolve the Agency and Agency Director position and to create the four new departments noted above, as well as the department director positions to oversee the new departments. Future phases will include organizational changes that are necessary to support the new, independent departments, as well as the realignment of fiscal and administrative capacity which is mostly centralized within the Agency.

#### County Code Changes

This item introduces and sets for hearing, the necessary ordinances to amend the County Code to enable the dissolution of the General Services Agency and creation of four new departments: General Services, Information Technology, Parks and Recreation, and Airports. The proposed ordinances are included as Attachments 1-14. A summary of the necessary changes is as follows:

Code Sections to be Amended				
Code Section	Summary of Changes			
2.11.010- Office and	Eliminates the General Services Agency and General Services Agency Director position			
department created	and create the General Services Department and Director of General Services position.			
	The Director of General Services will act as the Purchasing Agent, pursuant to Chapter			
	2.36 of the County Code. The Director will be appointed by, and serve at the will and			
	pleasure of the County Administrative Officer, at a salary to be set by the Board.			
2.11.020- Qualifications for	Reflects qualifications for the Director of General Services rather than General Services			
director of general services	Agency Director.			
2.11.030- Duties of Director	Reflects duties of the Director of General Services rather than General Services Agency			
of General Services	Director.			
<b>2.40.060-</b> Classified and	Eliminates General Services Agency Director and add new positions of Director of			
unclassified service	General Services, Director of Information Technology, Director of Airports, and Director of			
	Parks and Recreation, and clean-up other outdated language.			
Title 24- Airports	Removes reference to the General Services Director and rename the Airports Manager to			
	Director of Airports. No substantive changes are made.			
Title 11- Parks and	Removes reference to the General Services Agency Director and rename the Deputy			
Recreation	Director of Parks to Director of Parks and Recreation. No substantive changes are made.			
Code Sections to be Added				
Code Section	Summary of Changes			
2.09.010- Office and	Creates the Information Technology Department and Director of Information Technology			
department created	position. The Director will be appointed by, and serve at the will and pleasure of the			
	County Administrative Officer, at a salary to be set by the Board.			
2.09.020- Qualifications for	Establishes qualifications for the Director of Information Technology.			
director of information				
technology				
2.09.030- Duties of director	Establishes duties of the Director of Information Technology.			
of information technology				

<b>2.15.010-</b> Office and	Creates the Parks and Recreation Department and Director of Parks and Recreation			
department created	position. The Director will be appointed by, and serve at the will and pleasure of the			
	County Administrative Officer, at a salary to be set by the Board.			
2.15.020- Qualifications for	Establishes qualifications for the Director of Parks and Recreation.			
director of parks and				
recreation				
2.15.030- Duties of director	Establishes duties of the Director of Parks and Recreation.			
of parks and recreation				
2.17.010- Office and	Creates the Airports Department and Director of Airports position. The Director will be			
department created	appointed by, and serve at the will and pleasure of the County Administrative Officer, at a			
	salary to be set by the Board.			
2.17.020- Qualifications for	Establishes qualifications for the Director of Airports.			
director of airports				
2.17.030- Duties of director	Establishes duties of the Director of Airports.			
of airports				

Per Government Code §25123, the ordinances cannot be effective for at least 30 days from the date of final passage. If your Board approves the changes on October 7, 2014, changes would take effect on November 6, 2014.

#### Creation of New Positions

It is also recommended that the Board approve the creation of, and set the salary for, the four new Director positions to oversee the departments and to make necessary changes to the Position Allocation List (PAL) to reflect addition of these new positions.

The existing organizational structure of the General Services Agency includes an Agency Director who directly oversees four Deputy Directors who are responsible for the day-to-day operations of General Services (including Central Mail, Purchasing, Finance, Property Management, Fleet Services, Architectural Services, Building Maintenance, and Utilities/Energy), Information Technology, Parks (including Golf) and Airports. The dissolution of the Agency will result in the elimination of the Agency Director position, and the addition of four new Director positions who will have a greater level of authority and responsibility for the new departments than the existing Deputy Directors. Recommended changes to the PAL include:

## **Fund Center 113- General Services**

- -1.0 FTE General Services Agency Director
- +1.0 FTE Director of General Services

#### **Fund Center 114- Information Technology**

+1.0 FTE Director of Information Technology

#### Fund Center 305- Parks

• +1.0 FTE Director of Parks and Recreation

#### **Fund Center 425- Airports**

+1.0 FTE Director of Airports

The organizational structure of the new departments is in the process of being developed and any additional changes to the PAL, including but not limited to, the elimination of the existing General Services Agency Deputy Director positions, totaling 4.0 FTE, will be brought before the Board in subsequent phases of the Agency dissolution.

#### OTHER AGENCY INVOLVEMENT/IMPACT

Both County Counsel and Human Resources have assisted in the development of the proposed ordinances to amend the County Code. County Counsel also reviewed the ordinances as to form and legal effect. Human Resources has conducted salary studies to determine the appropriate salary ranges for the new Director positions, and has prepared the resolutions to establish the new positions, set the salary range and bargaining unit for each, and make necessary amendments to affected Position Allocation Lists.

On August 28, 2014, the County's Parks and Recreation Commission unanimously voted to recommend that the Board of Supervisors create the Parks and Recreation Department and position of Director of Parks and Recreation (staff report included as Attachment 15). The Parks and Recreation Commission has long supported the creation of a standalone Parks and Recreation Department.

## **FINANCIAL CONSIDERATIONS**

The dissolution of the General Services Agency and creation of four independent departments is expected to be relatively cost neutral once all necessary organizational changes are made and the realignment of the existing Agency's fiscal and administrative capacity to the new departments has occurred. The PAL changes that are recommended today will have the following financial impact:

Phase 1	Salary	Benefits	Total Compensation		
Eliminated Position					
General Services Agency Director	(\$ 170,061)	(\$89,262)	(\$ 259,323)		
Added Positions					
Director of Airports	\$ 99,574	\$ 58,387	\$ 157,961		
Director of General Services	\$ 125,507	\$ 70,360	\$ 195,867		
Director of Information Technology	\$ 125,507	\$ 70,360	\$ 195,867		
Director of Parks and Recreation	\$ 102,181	\$ 61,047	\$ 163,228		
Net Change			\$ 453,600		

The Human Resources Department conducted salary studies to determine the appropriate level of compensation for the Director positions. The salaries listed above are based on market studies and are aligned internally with the salaries of other department heads in the County.

As noted above, the existing General Services Agency Deputy Director positions will be eliminated in future phases of the Agency dissolution process, as the organizational structures for the new departments are developed. The current total annual cost (salary and benefits) for the four Deputy Director positions is \$735,980; once those positions are eliminated, the net reduction in cost will be approximately \$282,380. As noted above, additional changes will be made in the future and it is anticipated that the net staffing costs will be roughly cost neutral.

# **RESULTS**

This item introduces and sets for hearing the amendment and addition of various County Code sections on October 7, 2014. Approval of the proposed ordinances to amend the County Code will enable the dissolution of the General Services Agency and the creation of the new departments of General Services, Information Technology, Parks and Recreation, and Airports, effective 30 days after passage. These organizational changes are intended to improve customer services by eliminating a layer of management, reducing bureaucracy, and by improving the oversight and delivery of capital projects.

# **ATTACHMENTS**

- 1. Ordinance to amend Sections 2.11.010, 2.11.020 and 2.11.030 of the County Code- clean version
- 2. Ordinance to amend Sections 2.11.010, 2.11.020 and 2.11.030 of the County Code- strikethrough version
- 3. Ordinance to add Sections 2.09.010, 2.09.020 and 2.09.030 to the County Code- clean version
- 4. Ordinance to add Sections 2.09.010, 2.09.020 and 2.09.030 to the County Code- strikethrough version
- 5. Ordinance to add Sections 2.15.010, 2.15.020 and 2.15.030 to the County Code- clean version
- 6. Ordinance to add Sections 2.15.010, 2.15.020 and 2.15.030 to the County Code- strikethrough version
- 7. Ordinance to add Sections 2.17.010, 2.17.020 and 2.17.030 to the County Code- clean version
- 8. Ordinance to add Sections 2.17.010, 2.17.020 and 2.17.030 to the County Code- strikethrough version
- 9. Ordinance to amend Section 2.40.060 of the County Code- clean version
- 10. Ordinance to amend Section 2.40.060 of the County Code- strikethrough version
- 11. Ordinance to amend Title 11 of the County Code- clean version
- 12. Ordinance to amend Title 11 of the County Code- strikethrough version
- 13. Ordinance to amend Title 24 of the County Code- clean version

- Ordinance to amend Title 24 of the County Code- strikethrough version Parks and Recreation Commission Staff Report- August 28, 2014 14.
- 15.
- Fund Center 113 PAL Resolution Fund Center 114 PAL Resolution 16.
- 17.
- Fund Center 305 PAL Resolution 18.
- 19. Fund Center 425 PAL Resolution
- 20. Organizational Charts (current and proposed)